

TTEC is seeking an experienced **Director, Construction** to join our Enterprise. The successful candidate can be a remote employee in the United States.

What you'll be doing:

The Director, Construction will be responsible for the strategy, design, and construction of new and existing global sites, and will manage vendor relationships and internal business partnerships. The role could involve up to 50% travel and will require an extensive background in construction management as well as strong problem-solving skills, project management skills and excellent communication skills.

What you'll bring to us:

- Provide strategic and technical support for Construction across the portfolio
- Work with Finance and Executive Director of Construction to ensure compliance to budget and forecasting needs
- Identify and manage vendor relationships related to all construction needs
- Provide leadership and support around best practices in all aspects of general building maintenance and construction as well as construction project management
- Assess existing site/building conditions, plans and criteria to determine scope of work and/or identify challenges or obstacles associated with Capital Improvement projects in the existing Customer Service Centers throughout the region
- Manage multiple resources and disciplines throughout the construction portfolio, adhering to strict timelines and budgets
- Identify, manage, and mentor team members through strong leadership, values adherence, and professional development

What skills you'll need:

- 10+ years' experience in construction and facilities process and execution
- BA/BS or equivalent experience
- Extensive knowledge of construction terminology and techniques
- Financial acumen with budgeting experience and vendor management expertise
- Strong knowledge of Microsoft applications

Who We Are:

TTEC is a pioneer in customer experience, engagement and growth solutions. Our 40,000+ employees serve customers in more than 80 countries and 50 languages across social, mobile, and digital channels. We utilize a holistic approach, applying solutions from our four customer experience segments—Consulting, Technology, Care and Growth—to help companies provide an amazing experience to their customers, inspire customer loyalty, and grow their business. Our employees live by a set of customer-focused values that guide relationships with clients, their customers and each other.

Our Enterprise Services organization is the machine behind our market-facing product and solution areas, enabling each of our segments to deliver for our clients. Whether Information Technology, Facilities, Real Estate, Finance, Accounting, Tax or Treasury, Supply Chain or Legal,

or one of our Human Capital team members, we help to guide and simplify TTEC's business processes and operations.

If you're a military veteran, active duty guard or reserves, or a military spouse:

We value your experience and believe you're prepared and battlefield-ready in the civilian world to take on TTEC's most innovative and challenging projects. Your hands-on experience with globalization means you're prepared to interact with our clients and employees around the world. Overcoming adversity and adapting to change has prepared you to execute in our dynamic environment. We are looking for team members where leadership is baked in from Day One. Where innovation and disruption are part of your DNA. We know that no job is as important as serving one's country, but we hope you'll find delivering amazing customer experiences to be another purpose worth serving!

For more information about TTEC, visit ttecjobs.com or search #ExperienceTTEC throughout social media to engage in the global conversation.

As a condition of employment, TTEC requires all employees hired in the United States to successfully pass a background check, and, depending on the location and client program, to successfully pass a drug screening. TTEC is an Equal Opportunity Employer.